



Return Policy

All returns must be made within 365 days of the original purchase date

Refunds will be issued except under the following circumstances:

Razors that have been used cannot be returned under any circumstances. Given the potential health risks associated with the use of these types of products, no exceptions can be made.

Due to hygienic reasons, personal body care items cannot be returned once they have been used.

Shipping & Handling is the responsibility of the buyer.

If you received Free Shipping on your initial order, the amount of \$4.95 will be deducted from the amount of your refund.

Merchandise that has been damaged by the buyer does not qualify for a refund.

Personalized Merchandise is exempt from return (such as engraved items).

Items that are returned without its accompanying manuals, parts and accessories do not qualify for a refund.

Items returned with missing packaging are subject to a 25% restocking fee.

Damaged Shipments

Please carefully inspect your package upon arrival. If an item has arrived damaged, please e-mail customer service at info@RoyalShave.com for a return authorization.

How to return a shipment:

Follow these instructions to return by mail:

Include all original packing materials, manuals and accessories with the product to avoid any restocking fees.

Complete and enclose this return form with your package. We recommend insuring packages and/or getting a tracking number to ensure proper delivery. We encourage conservation by reusing the original packaging.

The buyer is responsible for all shipping charges. Returns and exchanges will not receive a refund or reimbursement for shipping charges (\$4.95).

Please do not return items C.O.D. (Collect on Delivery). Any charges incurred by RoyalShave for C.O.D. shipments will be subtracted from the amount of the returned item. You will be refunded the difference.

Ship items to:

RoyalShave, Attn: RETURNS
1721 Whittier Ave
Costa Mesa, CA 92627

Please include the form below with your return item(s)

Any missing information can cause delays while processing your order

Order No: _____ Ref. No: _____

Customer Name: _____

Please check the appropriate reason for return:

Customer Choice
 Arrived Damaged

Incorrect Item Received
 Other:

Please describe in detail: _____

Questions, Problems or Suggestions?

If you have any questions regarding this order, please contact our customer service staff at: info@RoyalShave.com. You may also contact us via phone at 1-800-801-0769.